

ATTORNEY DOCKET NO.  
30GF-9094

PATENT APPLICATION  
SERIAL NO. 09/682,280



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Brownhill et al.

Serial Number: 09/682,280

Filed: August 13, 2001

For: SERVICE PORTAL ENABLED  
AUTOMATION CONTROL MODULE  
(ACM)

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Group Art Unit: 2155

Examiner: Thu Ha T. Nguyen

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OCT 18 2004

Technology Center 2100

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

CERTIFICATE OF MAILING

I hereby certify that the original paper identified herein  
is being deposited with United States Postal Service as first class  
mail, postage prepaid, to Mail Stop Amendment, Commissioner  
for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450

on: 10/8/04

Bradley D. Ellis

Bradley D. Ellis

RESPONSE

Dear Sir:

In response to the Office Action dated June 4, 2004 ("Office Action"), Applicants  
respond as follows:

10/13/2004 FFAMIA2 00000031 500605 09682280

01 FC:1252 430.00 DA